

## 91 APARTHOTEL WOOF POLICY

We're thrilled to welcome your furry companions to 91 Aparthotel! We've created a warm and inviting environment for your well-mannered and trained dogs and pets. Making arrangements for your pet-friendly stay is a breeze. Just select the "pet-friendly stay" option when you book online or get in touch with us directly via telephone or email. All pet-friendly stays need to be arranged in advance.

We have a selection of specially designated pet-friendly apartments available. If you have two small dogs or one larger breed, they're more than welcome to stay in our cozy one-bedroom studios or apartments. To cover the extra care and attention needed, there's a nominal fee of £20 per pet, per night. For longer stays, please contact us directly in-person via email or telephone to discuss fee arrangements.

To ensure your pet's comfort, we provide a comfy bed and a water bowl for their use. We kindly ask you to keep your dogs or pets on a leash or enclosed and under control while in both indoor and outdoor common areas.

Our priority is the safety and happiness of both your pet and our staff. For this reason, we request that you never leave your furry friend unattended in the apartments. If you'd like housekeeping services, please make sure your apartment is vacant, and you can indicate this by using the "clean my room" door hanger from your welcome pack.

While we trust that you're a responsible pet owner, we kindly ask that you clean up after your pet and use the designated bins outside the apartment for waste disposal.

In the event of any damage caused by your pet, including deep-cleaning or repair requirements, we might need to recover the associated costs. This also extends to any loss of revenue due to noise disturbance or room unavailability caused by your pet.

Please be considerate and respectful of other guests by ensuring your pet is on their best behaviour. If your pet hasn't been pre-registered on your booking confirmation or displays inappropriate behaviour such as excessive barking or biting, we may need to request their immediate removal. This is to maintain a harmonious environment for all our guests.

We hope you and your furry friend enjoy your stay with us! If you'd like to venture out for a drink or a meal, your dog is more than welcome at Zio's bar next door at the Holiday Inn Newcastle-Jesmond. Just remember to access the bar through Zio's terrace, rather than the hotel lobby. We look forward to ensuring both you and your pet have a wonderful time at 91 Aparthotel.